EXECUTIVE SUMMARY

MINISTRY GENERAL SECRETARIAT OF PRESIDENCY

CHILE OPEN GOVERNMENT
ACTION PLAN
2016-2018

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The Open Government Partnership (OGP) aims at promoting the values of transparency and accountability in governments with the purpose of improving their quality and the quality of the services that are provided to citizens. For reaching its objectives, OGP works permanently with government entities and civil society organizations, creating spaces for dialogue and cooperation.

As a requirement for becoming a member of the Partnership, each member country must develop a two-year National Action Plan, created in a multilateral, open and participative process. The Plan must include concrete commitments or actions that strengthen and promote transparency, accountability, citizen participation and the use of technology and innovation for openness.

Chile submitted its letter of intent to join OGP on September 2011. Chile has since implemented two National Action Plans, in 2012-2013 and 2014-2016.

Chile’s actions in OGP are decided within a Permanent Working Group, presided by the Probity and Transparency Commission of the Ministry of General Secretariat of Presidency and comprising diverse entities, both public and from civil society, that perform a role related to open government and/or in the implementation of commitments adopted by Chile.

The present summary highlights the commitments of Chile’s third National Action Plan for 2016-2018. The co-creation and development process of the NAP included five stages:

1. DESIGN
2. PRIORIZATION
3. THEMATIC WORKING GROUPS SESSIONS
4. SELECTION OF PROPOSALS AND DRAFTING
5. CONSULTATION PROCESS
-Design: at this stage, we worked together with civil society to generate a plan and work schedule for coordinating actions of government and civil society.

-Priorization: Once a joint action schedule was decided, a prioritization exercise was carried out to define thematic areas for the presentation of potential commitments. Government and civil society agreed on 5 main areas, which were subject to online voting by civil society, while the government carried out a process for collecting proposals among public services and agencies.

-Discussion in thematic working groups: A space for discussing of the proposals collected in the previous stage was opened in the format of working group sessions divided into thematic areas.

-Selection of proposals and drafting of the action plan: the Government, together with the civil society organizations from the Permanent Dialogue Mechanism, carried out a review of the proposals, giving priority to those that were evaluated positively in the working group sessions, in order to include them in the Third Action Plan.

-Consultation process: Once all the commitments had been prepared and reviewed, the draft Action Plan was published online for public consultation on August 10 for a period of three weeks. After the public consultation stage, the final Action Plan in Open Government was drafted, which includes 19 commitments in various thematic areas.
1. - Citizen Energy Sector: transparent, accessible and participative

**Responsible Entity:**
Ministry of Energy.

**Main Objective:**
To promote quality standards and integration of citizens in energy management.

**Description:**
The energy sector requires a strategy on information and statistics, so that citizen participation is informed, symmetric, growing, and incident in public policies, plans and projects, at national, regional and local level.

2. - Strengthening of environmental democracy

**Responsible Entity:**
Office of International Affairs, Ministry of Environment.

**Main Objective:**
To contribute to equity and environmental democracy within the framework of the international regional process that seeks cooperation, information, participation and justice in environmental matters.

**Description:**
To lead the international regional process towards an instrument to strengthen environmental democracy and implement good practices of transparency and participation in climate change.
### Name of the commitment:

3. - Georeferenced visualization of requests for water use rights and complaints related to violations of the Water Code

<table>
<thead>
<tr>
<th>Responsible Entity:</th>
<th>General Water Directorate (DGA), Ministry of Public Works.</th>
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</thead>
<tbody>
<tr>
<td>Main Objective:</td>
<td>To develop a web application that allows the visualization of the georeferenced location of requests for water use rights and complaints related to violations of the Water Code.</td>
</tr>
<tr>
<td>Description:</td>
<td>To bring transparency to the management of the General Water Directorate by means of a map viewer, allowing a quick search and identification of requests for exploitation rights, as well as the complaints regarding violations of the Water Code that have been submitted to the DGA by citizens.</td>
</tr>
</tbody>
</table>

### Name of the commitment:

4. - Transparency website on the operations and impacts of Codelco

<table>
<thead>
<tr>
<th>Responsible Entity:</th>
<th>National Copper Corporation (Codelco).</th>
</tr>
</thead>
<tbody>
<tr>
<td>Main Objective:</td>
<td>To ensure that citizens have relevant and understandable information about the operations of Codelco, which allows them to form an opinion about the impact of our work in their environment.</td>
</tr>
<tr>
<td>Description:</td>
<td>To develop a corporate transparency website with information and indicators that are relevant to the communities, which will be regularly updated.</td>
</tr>
</tbody>
</table>
### Name of the commitment:

#### 5. - Policy for the Citizen Education Plan in the educational establishments of the country

**Responsible Entity:**

Ministry of Education (Mineduc).

**Main Objective:**

To create and make available tools for schools for them to build their Citizen Education Plans.

**Description:**

Include CSOs in the implementation of the policy regarding Citizen Education Plans, linking them to educational establishments.

### Name of the commitment:

#### 6. - Open Educational Resources for the Citizen Education Plan

**Responsible Entity:**

Library of the National Congress (BCN)

**Main Objective:**

To license and make the following publicly available:

3. Online Evaluation System.
4. Teacher training module.

**Description:**

To contribute open educational content and resources for generating a Citizen Education Plan in educational establishments.
### 7. – Plain language work model and resources in Public Administration

**Responsible Entity:**
Council for Transparency (CPLT).

**Main Objective:**
- To develop and implement a working model to enhance the use of understandable and clear language in the communication of the State with citizens.
- To develop a recommendation on good practices on plain language for Public Administration.

**Description:**
To develop and implement a work model to promote the use of plain language in public administration through methodological resources.

### 8. - Definition and implementation of Government Open Data Policy

**Responsible Entity:**
Modernization and Digital Government Unit, Ministry General Secretariat of Presidency.

**Main Objective:**
Strengthening the open data policy to improve citizens' access to information of public institutions.

**Description:**
To define the Open Data Policy in the Administration of the State following the principles of International Open Data Charter.
### Name of the commitment:

#### 9. - Open Data and Public Procurement

**Responsible Entity:**

National Directorate for Public Procurement and Contracting (ChileCompra).

**Main Objective:**

The commitment considers an open data policy and directive is considered, as well as to strengthen and promote the tools available for public procurement.

**Description:**

To promote and develop the use of open data on public procurement as a means to enhance transparency of the Chilean Public Procurement System and foster integrity and efficiency in the procurement processes.

### Name of the commitment:

#### 10. - Implementation of Territorial Planning Instruments and Urban Land Market Observatories

**Responsible Entity:**

Urban Development Division - Ministry of Housing and Urban Planning.

**Main Objective:**

The Observatory of the Urban Land Market will report on the evolution of real estate prices, as well as information on the processes of design, approval and modification of territorial planning instruments.

**Description:**

The commitment includes the creation of two internet-based information systems: the urban land market observatory and the territorial planning instruments observatory.
<table>
<thead>
<tr>
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<tbody>
<tr>
<td><strong>II. – Design and implementation of the DOM online platform</strong></td>
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<tr>
<td>Responsible Entity:</td>
<td>Urban Development Division – Ministry of Housing and Urbanism.</td>
</tr>
<tr>
<td>Main Objective:</td>
<td>The development of the platform will allow the requesting, managing and providing of permits, authorizations and certificates via Internet.</td>
</tr>
<tr>
<td>Description:</td>
<td>Design and implementarion of a platform for the management of documents in proceedings that must be followed in the municipal works directorates.</td>
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<td>Name of the commitment:</td>
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<tr>
<td><strong>12. – More access to Chile’s territorial information</strong></td>
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<tr>
<td>Responsible Entity:</td>
<td>Executive Secretariat of the National Territorial Information Coordination System (SNIT), Ministry of National Assets.</td>
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<tr>
<td>Main Objective:</td>
<td>To carry out a continuous improvement process resulting in a progressive increase of quantity and thematic diversity of the State’s territorial information.</td>
</tr>
<tr>
<td>Description:</td>
<td>Increase of quantity and diversification of thematic contents of public territorial information available in Chile’s Geoportal.</td>
</tr>
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</table>
### Name of the commitment:

**13. – Modernization and transparency of the Public Works contracting and management control systems**

**Responsible Entity:**
General Directorate of Public Works (DGOP), Ministry of Public Works.

**Main Objective:**
To provide greater transparency to the public works contracting and control system, promoting participation from stakeholders both from the infrastructure industry as from citizens in general.

**Description:**
Three action lines are established for accomplishing these objectives: registry on an online platform, bidding via public procurement platform and georeferenced information for transparency.

### Name of the commitment:

**14. – Availability of economic-tax information on the website**

**Responsible Entity:**
Internal Revenue Service (SII).

**Main Objective:**
The main objective of this initiative is to provide citizens and other public services greater non-classified, open access information.

**Description:**
Make economic-tax information available. The publishing of this information on the SII’s website will be potentiated and access to the website will be facilitated.
### Name of the commitment:

**15. – Open Government model at subnational level**

**Responsible Entity:**

Council for Transparency (CPLT).

**Main Objective:**

To develop an Open Government Model at Subnational level, that allows the definition of local policies and the development of action plans related to their implementation. This includes a pilot implementation of the model in at least five municipalities from the central zone of the country.

**Description:**

The project consists of the creation of an Open Government Model for Municipalities that will be developed participatively with basis in a revision of national and international best practice in the field.

### Name of the commitment:

**16. – Strengthening of participation, transparency and de-centralization of commercial negotiations led by DIRECON, through network building with stakeholder groups at national level and the implementation of an interactive digital platform**

**Responsible Entity:**

General Directorate of Economic International Affairs (DIRECON), Ministry of Foreign Affairs.

**Main Objective:**

The strengthening of transparency and participation in the commercial negotiation processes, through the adequation of linking mechanisms and networks with a focus on de-centralization, between government (DIRECON) and stakeholder groups.

**Description:**

Engagement of stakeholder groups at national level in ongoing negotiations of commercial agreements, by means of building networks of stakeholder groups.
17. – Municipal Transparency Management Model 2.0 (MGTM)

**Responsible Entity:**
Council for Transparency (CPLT).

**Objetivo**
To improve transparency standards at local governments level through the implementation of new management tools that make up the MGTM 2.0.

**Descripción:**
This commitment provides continuity to the Council for Transparency’s work in the country’s municipal sector, applying new management tools that represent new challenges for municipalities for improving their standards in transparency matters.

18. – Integrity System in Public Institutions

**Responsible Entity:**

**Objetivo**
To institutionalize and to implement a public integrity system in Central Administration services that have developed codes of ethics participatively.

**Descripción:**
To institutionalize and to implement an integrity system in each public service through installation, dissemination and follow-up of public ethics codes developed by the services.
19. – Institutionalization of the Open Government Partnership in Chile

Responsible Entity:

Ministry of General Secretariat of Presidency.

Objetivo

To institutionalize the functioning of the Open Government Partnership in Chile and to create a body in charge of it, coordinating its activities, disseminating its values and principles and designing, implementing and monitoring the action plan associated to the Partnership.

Descripción:

To create an administrative stance, within the current framework of the Ministry of General Secretariat of Presidency, that coordinates the involved actors and designs and implements the OGP action plans and provides follow-up.